

Waitomo Way

Rating Information Database available for public inspection

Pursuant to Section 28 of the Local Government (Rating) Act 2002, Waitomo District Council gives notice that the district valuation roll and rates records are available for public inspection at the Customer Services and Visitor Hub at 160 Rora Street, Te Kūiti during opening hours.

The Rating Information Database is also available on our website at www.waitomo.govt.nz (under Our Council – Rates Information – Rating Information Database).

The Rating Information Database contains information required by the Council for setting and assessing rates on each rating unit within the Waitomo District. The owners' names and postal addresses of all properties are available for inspection unless Council has received a request in writing to withhold an owner's name and postal address from the database.

All requests for suppression of names and postal addresses must be made in writing and addressed to Waitomo District Council, PO Box 404, Te Kūiti 3941 or emailed to rates@waitomo.govt.nz.

CHANGE OF DAYS AT WASTE TRANSFER STATION

From Wednesday 20 May 2026
Maniaiti/Benneydale Waste
Transfer Station will be open
on Wednesdays from 1pm-5pm
and Sundays from 1pm-5pm

Visit our website for more information
on recycling and waste disposal -
www.waitomo.govt.nz

Recycling can be dropped
off at no charge



Waitomo aims to exceed in council comparisons again

Survey findings say Waitomo District Council (WDC) is one of the top performing councils in Aotearoa - and staff are hoping to keep it that way.

WDC's annual Residents Survey is now available, offering residents an opportunity to rate Council's performance on the services and facilities provided to its communities.

Last year's results and benchmarking report that compares WDC with other Local Government organisations throughout the country, revealed out of 60 measures surveyed, WDC achieved the top score in six measures and significantly above average in 10 measures.

Coupled with being named the Top New Zealand Council for Customer Experience at the 2025 ALGIM Awards, WDC staff have their fingers crossed for another favourable result.

Residents decide

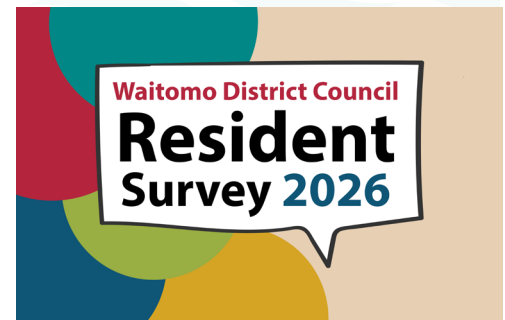
An invitation to complete WDC's Residents' Survey have been delivered to selected letterboxes and email inboxes throughout the district.

The survey is carried out by independent research company Key Research on behalf of Council. Key Research delivers residents surveys for many other councils throughout New Zealand, and results are benchmarked against other similar councils.

Residents aged 18 years and older living in the district are eligible to undertake the survey as it is delivered to people listed on the current electoral roll.

Chief Executive Ben Smit says it is important Council understands the views of residents and what they think of Council's performance over the past year.

"It has been a significant year for our small Council as we work towards transferring our



water and wastewater services to CCO Waikato Waters Ltd in July. Many hours of hard work and dedication have gone into the transition.

"Our teams work hard across all areas in the community to provide exceptional service. People may not see what I see, but last year's result and our recent Customer Services award solidifies that we do a great job for our community.

"But we won't know what residents think this year if we don't hear from people."

Responses will track against the various Key Performance Indicators, identify areas for improvement and help WDC prioritise services over the long term.

The survey can be completed online or returned by post. Those who complete it before the close off date can enter a draw to win one of two \$100 Prezzy Cards.

Personal information provided by respondents will not be made available to the public or to any WDC staff.

"We're encouraging residents to share their views with us. It helps shape our plans and priorities so it's important we hear from you," says Ben.

Survey results will be included in WDC's Annual Report published later in the year. The survey needs to be returned by Sunday, 31 May 2026.

Waitomo Way

Council Newsletter - May 2026

Council Meeting Schedule 2026



The 2026 Council meeting schedule. All meetings will start at 9am in the Council Chambers, Queen Street, Te Kūiti unless publicly notified otherwise. All workshops are also held in the Council Chambers unless publicly notified otherwise.

Visit our website to view the workshop schedule and to read the agendas and view the meeting recordings.

Tuesday 12 May
Audit and Risk Committee Meeting

Tuesday 12 May at 1pm
Council Hearing: Submissions to Draft AP

Wednesday 13 May
Council Hearing: Submissions to Draft AP

Tuesday 26 May
Monthly Council Meeting

Tuesday 30 June
Monthly Council Meeting

Tuesday 28 July
Monthly Council Meeting

Tuesday 11 August
Audit and Risk Committee Meeting

Tuesday 25 August
Monthly Council Meeting

Tuesday 29 September
Monthly Council Meeting

Tuesday 13 October
Audit and Risk Committee Meeting

Tuesday 27 October
Monthly Council Meeting

Tuesday 24 November
Monthly Council Meeting

Dog regos, forms and fees

Council's dog registration fees for the 2026/27 year have been adopted by Council and invoices are being sent to dog owners in the Waitomo District either by email or post. Fees have increased slightly for the new financial year. You can visit our website to view the new charges.

Did you know that Gold Card holders can receive a discount on their dog registration fees? Be sure to mention this when registering your dog.

Ever wondered what our dog registration fees help fund?

Dog registration fees help us:

- ensure all dogs are registered
- respond to reports of dog attacks and complaints about barking and stray animals
- provide shelter services including nourishment
- impoundment and reuniting dogs with their owners

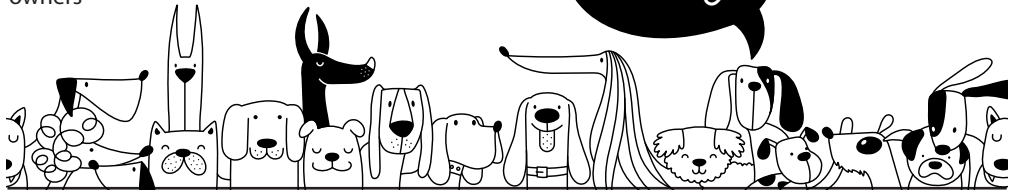
- provide dog safety education
- enforce compliance, issue infringements and undertake patrols
- prosecute serious dog related offences (under the Dog Control Act)
- and so much more....

We truly care about the welfare of dogs in our district and want the best for them. Did you know you can update your dog details online? Check out our website for a list of forms.

Here are some key dates:

- Registration notices posted in May
- Registration due by Wednesday 1 July 2026
- An additional penalty of 50% will apply from 1 August 2026

It's all about dogs!



Waitomo District Rates Reminder

This is a friendly reminder that the fourth instalment of your 2025/2026 rates is due by 4pm, Friday 29 May 2026.

Rates payments can be made at the Customer Services and Visitor Hub at 160 Rora Street, Te Kūiti, over the phone by credit card, on our website or by Internet Banking.

Please contact our friendly Customer Services Team on 0800 932 4357 for further assistance or visit our website: www.waitomo.govt.nz



Did you know... batteries can now be recycled?

Drop them at any of our transfer stations in the district.

So, don't bin them - recycle them safely!

visit our website for more info: waitomo.govt.nz/battery-recycling

Waitomo District Council

waitomo.govt.nz | info@waitomo.govt.nz | 0800 932 4357

