

## WDC processes get the big tick

WAITOMO District Council's building consent services are among the best in the Waikato.

A recent International Accreditation New Zealand (IANZ) assessment of the services found 'no corrective actions' were required making Waitomo the second council in the Waikato Building Consent Group to achieve the outstanding re-accreditation result with Matamata-Piako in 2013.

Waitomo is one of seven councils in the collaborative cluster along with Matamata-Piako, Hauraki, Otorohanga, Waikato, Waipa and Hamilton City.

The mandatory IANZ assessment is required for all councils that provide building consent services.

Carried out every two years, the stringent assessments cover every aspect of the building consent process.

Cluster manager Dr Elizabeth Goodwin says Waitomo District Council's result was a well de-

served outcome.

"They acted on the advice given and worked together to set in place continuous improvement solutions. This is a tribute to the professionalism and integrity of the Waitomo team."

### GREAT OUTCOME

WDC customer services group manager Helen Beever says the council is elated with the result.

"This is a great outcome and we are all extremely pleased.

"This is a stellar outcome for the Waitomo District Council as well as for the Waikato Building Consent Group."

Each cluster group council is audited annually by their peers and all IANZ reports are shared with the expectation that each council will check their own compliance against these reports.



**CONSENT SUCCESS:** Waitomo District Council customer services group manager Helen Beever is elated that the council's building consent services are among the best in the Waikato following a recent International Accreditation New Zealand assessment.

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