



Ngā ratonga ki te manawa o te whenua

# Heartland Services

Proudly delivered by

A quarterly newsletter brought to you by Heartlands Te Kūiti

## Services & Facilities

January 2026

- Connection hub to government agencies and community service providers
- Printing government and community services forms
- Support to navigate government and community services information
- Assistance with completing forms
- Help with online services
- Free wifi
- Access to computer devices and technology
- Email, phone, & videoconferencing facilities
- Printing, photocopying, & scanning
- Space to work from
- Inland Revenue referrals
- Ospri – NAIT help
- Whenua Māori – search land details and related information
- Online banking support
- Create a CV
- Support is free and available to anyone
- Follow us on Facebook



## OUTREACH CLINIC

To ensure whānau residing in rural and isolated areas have access to the services they need.



**Location:** Kāwhia Community Hall, 141 Jervois Street



**Date:** Friday, 20 February 2026



**Time:** 10am - 12pm

Some examples of how we can help you ...

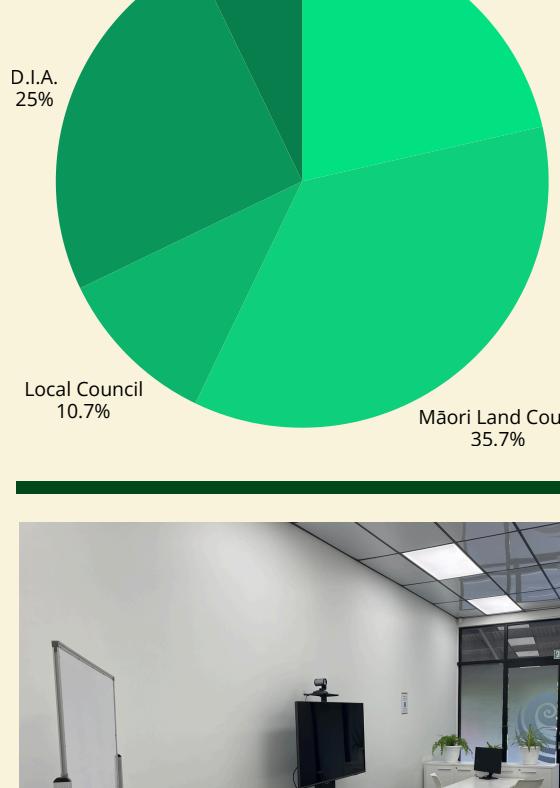
- Support to access government and community services
- Help to navigate online information
- Assistance to print or complete forms
- Help to understand your device
- Create or update your CV
- Help understand the N.A.I.T. system
- Māori Land Court general queries
- Inland Revenue queries

## >>> NEXT OUTREACH CLINIC - KĀWHIA

We take Heartland Services on the road to provide access and support to whānau and communities in more isolated areas. Our goal is to help alleviate any geographical barriers and foster connections by providing this service on a regular basis. In conjunction with the Out-Of-Parliament support for Barbara Kuriger MP, our next outreach clinic will be at:

**Kāwhia Community Hall** - Friday, 20 February 2026 from 10am to 12pm

We alternate clinics between Mōkau and Kāwhia every three months. This is a great opportunity if your organisation would like to offer something similar but have limited staff. Drop me an email if you wish to join us - [heartlands@aotahi.com](mailto:heartlands@aotahi.com)



## CLIENT INTERACTIONS

For the period from October to December 2025, we helped 165 clients;

- 32 Government Agency interactions

- 133 Non-government interactions

**#1 GOV:** Māori Land Court

**#1 NGO:** Access to computer, telephone, printer, scanner, wifi

F2F Non F2F



## NEUTRAL SPACE TO MEET CLIENTS

If you need a neutral space to meet with clients, Heartlands Te Kūiti has a separate meeting room next door at 73 Rora Street, Te Kūiti. It is equipped with kitchen, bathroom, whiteboard and video-conferencing facilities and comfortably fits up to 15 people. We call this our 'hui hub' and it is available, **free of charge**, to Government Agencies and community organisations who wish to;

- Meet with clients or members of the public,
- Offer drop-in clinics or appointments,
- Facilitate workshops that are open to the public,
- Hold community group hui/meetings.

The hui hub is available between our operational hours of 9am to 5pm, Monday to Friday. A hireage fee is charged for *private* bookings. Contact us by phone or email to book this space.



**Monday** 9.00am - 5.00pm  
**Tuesday** 9.00am - 5.00pm  
**Wednesday** 9.00am - 5.00pm  
**Thursday** 9.00am - 5.00pm  
**Friday** 9.00am - 5.00pm

Closed Public Holidays

## How can Heartlands help your organisation?

We can ...

- Print forms and provide access to information.
- Refer whānau to agencies and community service providers.
- Provide a neutral space to meet with clients.
- Promote events, or your organisation, via Facebook, our Pānui window and our Digital Billboard.

- Contact Aroha to discuss your needs.