Ngā ratonga ki te manawa o te whenua Heartland Services

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A bi-monthly newsletter brought to you by Heartlands Te Kuiti

Services & Facilities

Connection hub to government agencies and community service providers

- Printing government and community services forms
- Support to navigate government and community services information
- Assistance with completing forms
- Help with online services
- Free wifi
- Access to computer devices and technology
- Email, phone, & videoconferencing facilities
- Printing, photocopying, & scanning
- Space to work from
- Inland Revenue referrals
- Ospri NAIT help
- Whenua Māori search land details and related information
- Online banking support
- Create a CV
- Support is free and available to anyone
- Follow us on Facebook

December 2024



>>> CHRISTMAS/NEW YEAR CLOSEDOWN

Before the 2024 year closes out, take time to reflect on your blessings and achievements as well as your aspirations for 2025. A huge thank you to the representatives of government agencies who have visited or utilised our services this year. Your support and feedback about our site and the services Heartlands Te Kūiti provides for our communities is valuable. From our team to yours, Merry Christmas and Happy New Year. We look forward to working together in 2025. Be safe and enjoy your holiday break with friends and family.

Meri Kirihimete me ngā mihi o te Tau Hōu. Kia haumaru, ā kia pai ngā rā whakatā i te taha o tō whānau me ōu hoa.



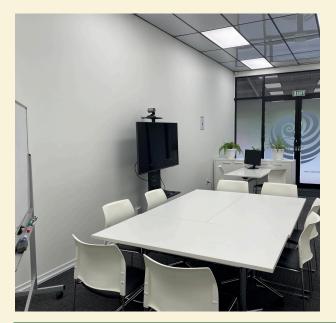
A YEAR IN REVIEW

93%

Percentage of interactions by phone-email-online







NEUTRAL SPACE TO MEET CLIENTS

The Heartlands Hub has a meeting room with kitchen, bathroom, whiteboard and video-conferencing facilities. We call this our 'hui hub' and it is available, free of charge, to Government Agencies and community organisations who wish to;

- Meet with clients or members of the public,
- Offer drop-in clinics or appointments,
- Facilitate workshops that are open to the public,
- Hold community group hui/meetings.

The hui hub is available between operational hours of 9am to 5pm and suitable for up to 10-12 people. A hireage fee is charged for private bookings. Contact us by phone or email to make a booking.



 Monday
 9.00am - 5.00pm

 Tuesday
 9.00am - 5.00pm

 Wednesday
 9.00am - 5.00pm

 Thursday
 9.00am - 5.00pm

 Friday
 9.00am - 5.00pm

Closed Public Holidays

How can Heartlands help your organisation? We can ...

- Print forms and provide access to information.
- Refer whanau to agencies and community service providers.
- Provide a neutral space to meet with clients.
- Promote events, or your organisation, via Facebook, Pānui window and our Digital Billboard.
- Contact Aroha to discuss your needs.

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