



Community Meeting-Concerns over Storm Events

Minutes of Meeting of the Community and WDC Staff held in the Council Chambers,
Wednesday 17 October 2023 at 6.30pm

Present: For a list of those present, please see the attached Register of Attendance.

Name	Affected Address	Concerns	Action
Kurt Houghton	5 & 17 Duke Street	Affected twice now, hard to take second time around. Since roads built up in 60's. Property value has plummeted due to LIM.	Keen to get dates, mitigations and fixes. Do rates go down with decreasing property values due to LIM? Will the area be deemed a flood zone?
Michelle Rusling	5 Hill Street	Main Stormwater pipes on Mary Street broken and choked with debris. Water took out neighbours' driveway in 5 minutes. Since Jan Event have tried to work with WDC 4x.	
	11 Ngatai Street	Cyril Morris visited the property after Jan Event. Lucky this flood happened during the day - will happen again. Homeowners are feeling vulnerable. Retirees are feeling vulnerable. Mental health and wellbeing will be affected by all. Culvert on Ngatai - a lot of vegetation above it.	Can we see the report? Was there a plan put in place after the first flood? Need co-ordinated plan. No one came to help clean up. Women wanting names of people - wanting to know if sludge pumps available. Answer-do not know. H&S concerns due to sewerage lying around.
	11 Edward Street	A lot of water and a smell. Water sits under house.	What is the timeline to get things done?
Russell McCaskill	9 Duke Street	Took 37 minutes to flood. Still waiting on response from Jan Event. Was told was unaffected. No communication. Doesn't know what the future is. No civil response. Got WINZ grant to dump rubbish. Need to achieve better, twice in 12 months. Has lived here 20 years and has never seen anything like it.	Is it going to happen again? Where was Emergency Response? Need review of Emergency Response Plan. Wants to see positive change. Why is this happening - Why are there raging torrents? Has consent process changed - Are people building where they shouldn't. What have we done different or what are we not doing? Need some assurance.

Murray Nicholson	1 Hetet Street	Since 2011 flooding has been happening, water flows over the road from Duke Street. In 2011 Viola were really good. Would come around and pop manhole covers. Would go around town doing the circuit. It was reassuring. These events will continue.	What is diameter of stormwater pipes?
Carol Fagan	83 Te Kumi Road	Flooding happened in 37 minutes. Water came from nowhere. Came down from Brook behind the caravan park. People at 53 Te Kumi Road lost their back steps. Robin was told by WDC Engineer he was not an Engineer.	Need to ensure stormwater drains are checked regularly.
Maude Bennett	19 Duke Street	House destroyed. In a lot of stress and pain. Living in a Motel. If not fully insured, where would they be today. Brought home for retirement and not happening. Something needs to happen; been there 3 years and it has cost a lot of money. Have been back in house since end of June after last Flood Event. New carpet ripped out again, walls need to dry.	Ngatai Street Drains need bigger pipes. Inspect drains, check manholes for debris. Applied for remission of rates but not currently living in house due to floods.
	Edward Steet	Second claim in 12 months. Water comes down Mary Street like a river and gathers around house. Been here 20 years and never seen anything like it. 6 drains around Mary Street, 2 are blocked with stones.	Drain at bottom of Mary Street needs attention. Have phoned WDC and no-one taken any notice.
Brian		This is WDC fault and should not be on LIM. Get out together and get something done. Women behind counter know nothing and tell you to look on computer.	When will pipe work start? Should not be on LIM.
	King Street West	There are 4 manholes within 100 metres of. When there is an event the manholes pop. There was new black piping laid a few months ago but not effective.	
Maria Atutahi	88 King Street West	In the last 2 years there has been 3 Events. The hill behind the house has a waterfall coming off it. 5 properties on driveway not accessible. \$50k to fix driveway. Has flooded property but not house.	There is a blocked sewer line.
Sorensons	King Street West	Water through workshop. \$50k claim on tools. Someone from WDC had a look and told them to dig out drain behind shed which is not even on his property.	
Miranda & Dylan Waters	18 Tawhana Street	Cleaned a stormwater drain and got backflow. Have been told the drain doesn't exist but it is there.	WDC Building was also flooded – does WDC know where the water is supposed to go.

		They are on Council Plans as stormwater drain. Pipes have been there for decades but do not work. WDC advised it is each neighbouring properties responsibility to clean the drains.	
		Work done on drains in Mary Street.	Has this contributed. Will WDC lift our houses up – those that have been affected twice. Need a system that will take water away. Would it better to have holding ponds?
John		Stormwater drains are being cleaned. Plans for more cesspits. Flood Zones are listed in District Plan – this is from 15 years ago but is in final year of being upgraded. In Jan Even there was 170mm rain in 24 hours. River rose to a few cm short of 1958 flood. Oct Event 45mm fell in 1 ¼ hours. Rain fell on the hills coming down in torrents. The system could not cope with the volume. Climate change.	Customer Services – in regards to calls re errors on GIS, record as Service Request.
Colin & Lisa Allen	34 Edward Street	Mary Street drains are not being cleaned effectively. At the top of Mary Street, the properties with metal driveways, the metal is running down and every year they re-metal their driveways and it happens again.	Stop re-metalling of driveways. The guys clearing the metal are laughing at people who lost driveway – very upsetting.
		CAMEX Contractor backed into fence damaging it – have not fixed it yet.	

Meeting Closed 8.50am

Attachment: Register of Attendance