### **WDC Notices**

### SERVICE REQUESTS / COMPLAINTS

WDC receives service requests and complaints via Customer Services, over the phone, online, email or letter, and outside of normal business hours (After Hours Services). WDC provides different options for you to easily make a service request or complaint:

**FixMyStreet** is an online system that lets you report local issues like graffiti, litter or street repairs, in a way that is easy to remember and easy to use. New requests and status updates are sent to and from FixMyStreet and WDC's service request system.

You can include a photo of the issue and;

• Use your iPhone or Android smart phone.

Visit www.waitomo.govt.nz/fixmystreet

Fill out an Online Enquiry/ Request form available on our website.

Send us an email: info@waitomo.govt.nz or phone 0800 932 4357.

#### DC TYNAN TRUST APPLICATIONS FOR FINANCIAL ASSISTANCE

The DC Tynan Trust was established for the purpose of making disbursements from a very generous bequest made to the Borough of Te Kuiti by the late Daniel Tynan.

The trustees of the DC Tyan Trust invite applications from organisations and groups who operate solely within the **Te Kuiti** urban ward who are involved with social, cultural, educational or recreational activities in Te Kuiti to apply for financial assistance. Priority will be given to projects of a capital nature.

## THE CLOSING DATE FOR APPLICATIONS IS FRIDAY 18 JULY 2014.

Application forms are available to download in PDF format from www.waitomo.govt.nz

Alternatively visit WDC, Queen Street Te Kuiti, or contact our friendly Customer Services team on 0800 932 4357, email info@waitomo.govt. nz

Funds will not be allocated to applicants who have received funding from the Trust in the previous three years.

# EXCEPTIONS ANNUAL PLAN 2014/15

Council adopted the 2014/15 Exceptions Annual Plan (EAP) on Wednesday June 25 2014.

#### This publication is now available on our website www.waitomo.govt.nz

You are welcome to view the Exceptions Annual Plan by visiting the Waitomo District Council, Queen Street Office or the Waitomo District Library. You can request a CD or hardcopy of this publication by contacting our Customer Services Team on 0800 932 4357 or via email: info@waitomo.govt.nz

CHRIS RYAN **CHIEF EXECUTIVE** 



Waitómo

Creating a better future with vibrant communities and thriving business.