

What is a manager's certificate?

A manager's certificate allows the holder to be appointed as a duty manager of a licensed premises for the purposes of the Sale and Supply of Alcohol Act 2012.

There is now only one type of certificate:

- Manager's Certificate - duty manager for any licensed premises.

When is a duty manager required?

A person holding a manager's certificate must be on duty at all times when liquor is being sold or supplied to the public on any licensed premises.

What are the obligations of a duty manager?

The duty manager is responsible for the compliance with, and enforcement of, the provisions of the Sale and Supply of Alcohol Act 2012 and the conditions of the licence in force on the premises.

At all times while on duty, the name of the manager must be prominently displayed inside the premises so as to be easily read by persons using the premises.

Making an application

Complete an application for manager's certificate. Ensure all required documentation is attached as outlined in the application checklist.

Applicants must be 20 years of age or over.

Criteria

Your suitability to hold a manager's certificate will be assessed in accordance with the following criteria:

- Character and reputation (must be shown in written references)
- Experience working in licensed premises (a reasonable amount of recent experience is required)
- Relevant training and qualifications - applicants are required to have the LCQ (Licence Controller Qualification).
- You must be currently working in the liquor industry - proof is required within your references and premise details completed in the application.

Qualification Documentation Required

Please provide ONE of the following

- A Licence Controller Qualification (LCQ) under the former Act – SOLA 1989 along with the LCQ bridging certificate, **OR**
- An LCQ under the current Act, **OR**
- A letter from a training provider that says that the applicant has successfully completed the required unit standards (and version), being 4646 (version 8 or later) and 16705 (version 5 or later).

Course providers

- Wintec - Hamilton
Phone: (07) 834 8850, Email: hospitality@wintec.ac.nz
- The Training Bureau - Hamilton Day and evening courses, correspondence Phone: 0800 227 872, Email: tricia@bartrain.co.nz

Licence Controller Qualification (LCQ) Bridging Test

If your LCQ was issued under the Sale of Liquor Act 1989, you are also required to complete a the LCQ Bridging Test. The Bridging Test updates LCQ holders and tests their knowledge of changes in legal obligations under the new Sale and Supply of Alcohol Act 2012.

The test contains 20 multiple-choice question and is free of charge (to existing LCQ holders).

Upon successful completion of the test you will be able to print a digital LCQ Bridging Test certificate and this must be included in your application for renewal, along with your current LCQ Certificate.

The test can be completed online at www.serviceiqskillsonline.org.nz

Procedure

If your application is complete and all required documentation is provided, reports will be requested from the Police and the Licensing Inspector. All applicants will be required to attend an interview with the Licensing Inspector which will include a test on the Sale and Supply of Alcohol Act 2012.

How long will my application take to process?

A complete application will take approximately 4 to 6 weeks to process. This period may be longer if an application is incomplete or there is opposition from the Police or the Licensing Inspector.

If there is opposition and you wish to pursue your application, a hearing will be held District Licensing Committee (DLC) for a hearing. In this situation you should expect a delay of some months before your application is determined.

Renewal Applications

- It is the responsibility of the holder of a manager's certificate to ensure they renew their certificate on time
- A renewal application must be filed prior to the expiry date, which is one year after date of issue and then every three years.
- If you let your certificate expire, a new application will need to be filed.

Suspension/cancellation of a manager's certificate

The Police or Licensing Inspector can apply to the District Licensing Committee to oppose manager certificate applications if it is felt that the manager failed to conduct a licensed premises in a proper manner or the conduct of the manager indicates that he or she is not a suitable person to hold the certificate.

If the Police or Licensing Inspector lodge a cancellation or suspension application, this is required to be sent to Alcohol Regulatory and Licensing Authority (ARLA) for determination. These applications can be made at any time, not just a renewal time.

Temporary manager

A temporary manager can be appointed if a manager is ill or absent for any reason or resigns. The licensee may appoint a person who is not the holder of a manager's certificate as a temporary manager.

The person appointed as a temporary manager must apply for a managers certificate within two working days. Failure to do this will result in the appointment as a temporary manager invalid. He or she may then continue as a temporary manager until the application for a manager's certificate is determined.

A Notification of Management Change form must be completed and sent to the DLC and Police. The DLC has 5 working days to advise that they do not approve of the appointment.

Acting manager

An acting manager can be appointed when a manager is ill or absent for a maximum of 3 weeks. It is not necessary for this person to apply of a manager's certificate. Once again the Notification of Management Change form must be completed.

Checklist

New Manager's Certificate

- **Where the applicant is presently employed as a manager, the application should be filed with the District Licensing Committee for the district in which the applicant is employed. In all other cases, it should be filed with the District Licensing Committee for the district in which the applicant is residing.**
- **All questions on the application form must be answered accurately and in full.**
- **All required documents must be included with your application before it will be accepted.**
- **Failure to complete the application form and attach the required information could result in delays processing your application.**

Office
Use

Applicant Use

- | | |
|-----------------------|--|
| ☐ | ☐ Application Fee \$316.25 |
| ☐ | ☐ The application must be signed by the applicant. If employing an agent or lawyer who signs on your behalf a written 'authority to act' must be submitted. |
| ☐ | ☐ At least one written reference less than a year old providing evidence of your character and reputation. (References from family members and relatives will not be accepted). |
| ☐ | ☐ A written reference from your current place of employment supporting your application and confirming your position, duties and period of employment. All applicants must be working in the industry. |
| ☐ | ☐ Copy of Qualification |
| ☐ | ☐ Copy of LCQ Bridging Test Certificate (<i>if LCQ issued under the 1989 Act</i>) |
| ☐ | ☐ Completed Police Supplement Form |

I certify that the above information is included with this application and all questions within the application have been answered in full.

Name (print clearly)

Signature

Date

Office Use Only

Accepted and checked by

Date

Amount paid

Receipt no

To the Secretary, District Licensing Committee, Waitomo District Council

Application for a manager's certificate is made in accordance with the details set out below.

1. Details of Applicant

Full legal name			
Aliases (if applicable)			
Residential address			
Postal address (if different from above)			
Contact numbers			
	Phone (home)	Phone (work)	Mobile
Email			
Date of birth		Occupation	

Do you intend at this time to be the manager of any particular licensed premises? ☐ Yes ☐ No

If yes, what are the identifying particulars of those licensed premises?

If it is a club, what is the extent of the applicant's involvement in its management and activities?
(Please supply details/evidence on club letterhead)

Do you have a financial interest in the premises? ☐ Yes ☐ No

If yes, please indicate in what capacity:

☐ Licensee	☐ Business Partner	☐ Company Director	☐ Other	
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2. Applicant Convictions

Has the applicant been convicted of any offence? ☐ Yes ☐ No

(State all criminal convictions (other than convictions for offences against provisions of the Land Transport Act 1998 no contained in Part 6 and offences to which the Criminal Records (Clean Slate) Act 2004 applies))

If yes, what are the details of each offence?

Nature of Offence	Date of Conviction	Penalty Suffered

3. Applicant Experience

Has the applicant had any experience (in particular recent experience) in controlling any premises or conveyance in respect of which a licence was in force?

☐ Yes

☐ No

If Yes, what are the details of that experience?

4. Applicant Training

Has the applicant had any relevant training, in particular recent training?

☐ Yes

☐ No

If Yes, what are the details of that training and on what dates was it undertaken?

Does the applicant hold the Licence Controller Qualification?
(please attach copy)

☐ Yes

☐ No

If Yes, on what date was the qualification obtained?

Does the applicant hold the Licence Controller Qualification
Bridging Test certificate? (please attach copy)

☐ Yes

☐ No

If yes, on what date was the certificate obtained?

5. Applicant Signature

Name (print clearly)

Signature

Dated at

this

day of

20

The New Zealand Police are required by the Sale and Supply of Alcohol Act 2012 to make enquiries into the suitability of the applicant. This will involve informing the District Licensing Committee and the Alcohol Regulatory and Licensing Authority of any convictions or concerns involving the applicant. Should there be any concerns the applicant will also be informed.

By signing this form, you consent to the release of the information.

APPLICANT AUTHORISATION

Name (print clearly)

Signature

Date